



October 20, 2012

To the CIP Assessor

From the moment Josephine graduated she has demonstrated enormous drive and persistence to build an image and training business. Josephine is a delightful trainer: lively, engaging, informative and knowledgeable. Her audiences warm to her immediately.

Although it was not always easy in her country she has pioneered to introduce image consulting, image coaching and professional development training to the corporate and business sectors in Malaysia. Five years later, I am delighted to hear, she is successful and flourishing. Her cheerful, "can-do" approach to everything and her great training skills have carried her through with grace and ease.

Josephine is a competent business leader and I am confident to endorse her as a Certified Image Professional in AICI.

*Lynne Marks*

Lynne Marks, AICI CIM